

CLERYSYS ASSISTS SILICON VALLEY IN BREAK FIX & NETWORKING ISSUES

Silicon Valley Bank is the premier commercial bank for companies in the technology, life science, venture capital, private equity and premium wine industries. SVB provides a comprehensive suite of financing solutions, treasury management, corporate investment and international banking services to its clients worldwide. Through its focus on specialized markets and extensive knowledge of the people and business issues driving them, Silicon Valley Bank provides a level of service and partnership that measurably impacts its clients' success. Founded in 1983 and headquartered in Santa Clara, Calif., the company serves clients around the world through 26 U.S. offices and international operations in China, India, Israel and the United Kingdom. Silicon Valley Bank is a member of global financial services firm SVB Financial Group (Nasdaq: SIVB), with SVB Analytics, SVB Capital, SVB Global and SVB Private Client Services

Clerysys is involved in Network Support for Silicon Valley Bank to fix breaks and work on tickets.

The primary responsibilities are as follows:

- Involved in the Installation, Configuration and Maintenance of network hardware in a global network environment. Monitor Network Utilization, capacity and quality.
- Detect, Diagnose and resolve network problems using methods that minimally impact the client's production environment.
- Participate in Infrastructure capacity planning, and expansion activities.
- Analyze current and new network service requirements and provide appropriate solutions where needed.
- Maintain Network Security controls and compliance on all network hardware.
- Manage and work on-tickets for Networking Group. Support of VOIP Infrastructure.
- Support systems and applications teams in identifying and resolving complex functional issues, helping to identify or rule out network issues.
- Review ACS logs and find what devices are failing. Put together a plan to fix these.